

2024 ACADEMY INFO PACK

FRIENDSHIP
EUNTAL
SSS



CONTACT US p: 5941 8808

e: info@dancestreamvictoria.com.au w: dancestreamvictoria.com.au

a: Lot 9, 14-17 Hogan Court, Pakenham, VIC 3810

Find us on Socials









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STATEMENT OF COMMITMENT TO CHILD SAFETY

DANCE STREAM VICTORIA state that we:

- Have zero tolerance for child abuse.
- Actively work to listen to and empower children.
- Have systems in place to protect children from abuse and we will take all allegations and concerns very seriously and will respond to them consistently in line with our policies and procedures.
- Are committed to promoting physical, emotional and cultural safety for all children.
- Are committed to using safe dance practices and to providing a safe learning environment.















Fun, Fitness & Friendships!

It is our absolute pleasure to warmly welcome you into our dance family! We are so excited to get you started on your dance journey with DANCE STREAM VICTORIA.

DSV ACADEMY offers a variety of fun, recreational classes for school aged students. Styles include Ballet, Jazz, Tap, Hip Hop, Contemporary and Acrobatics! In this handbook, you will find all the information you need to help choose the perfect classes for your child!

We can't wait to welcome you into the studio! Don't forget that our friendly office staff are always here to help and will happily answer any queries that you may have.

Nothing is too big or too small, we promise!

Warmest Regards,

ebecoa Ricker Yon

REBECCA BICKERTON

Owner/Director



ACA





learn how to work as part of a team

learn discipline

MAKE LIFE LONG FRIENDSHIPS

FRIENDSHIP
WHAT ARE THE
DENIE FITO

BENEFITS

DANCE?

LEARN SAFE TECHNIQUE

build flexibility

LEARN TO EXPRESS HAVE FUN!

ncrease attention span 1m

improve

listening

STUDY HABITS

n improve

MEET YOUR TEACHERS

YOUR DSV FAMILY



MISS JORDYN

I teach... Jazz.

In my spare time I love to... draw - that's when I'm not dancing of course!

My favourite colour is... purple.

The best thing about my job is... getting to do what I love and sharing my knowledge with the students. I especially enjoy watching the students improve and have fun whilst doing so!

My SUPERPOWER is... musicality! In particular, applying this to my choreography.

MISS KATELYN

I teach... Ballet, Jazz, Hip Hop & Contemporary. In my spare time I love to... hang out with my friends! My favourite colour is... green.

The best thing about my job is... seeing all my students' smiling faces and enthusiasm!

My SUPERPOWER is... brightening up the day for others with my big smile and positive energy!



I teach... Hip Hop.

In my spare time, I love to... hang out with family and friends. My favourite colour is... pink.

The best thing about my job is... the kids' bubbly personalities and seeing them blossom from term to term. My SUPERPOWER is... choreographing under pressure!



I teach... Ballet.

In my spare time, I love to... read, do professional development short courses, watch Netflix and spend time with my family.

My favourite colour is... blue.

The best thing about my job is... seeing students grow into confident, resilient and passionate individuals!

My SUPERPOWER is... adapting my teaching to different

ages and levels, refining technique and and helping students develop a positive mindset.

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MEET YOUR TEACHERS



MISS RHIANN

I teach... Ballet.

In my spare time, I love to... road trip to beautiful places. My favourite colour is... red.

The best thing about my job is... that I am constantly surrounded by people who share the same passion as me. My SUPERPOWER is... knowing lots of random fun facts!



I teach... Acrobatics.

In my spare time, I love to... travel.

My favourite colour is... blue.

The best thing about my job is... seeing kids master new skills.

My SUPERPOWER is... encouragement and helping kids feel confident to try new tricks!



MISS SARAH

I teach... Ballet, Jazz & Contemporary.

In my spare time, I love to... go shopping!

My favourite colour is... pink.

The best thing about my job is... meeting new students and helping them progress.

My SUPERPOWER is... being organised and making everyone feel welcome.



I teach... Ballet & Tap.

In my spare time, I love to... go to tap classes! My favourite colour is... green.

The best thing about my job is... being able to nurture a passion and respect for dance in even our littlest students and seeing our new kids and families finding joy and purpose in being a part of our DSV family.

My SUPERPOWER is... catering to a range of needs, skill levels and interests within the classroom.



I teach... Ballet & Jazz.

In my spare time, I love... to travel, snowboard & drink coffee! My favourite colour is... purple.

The best thing about my job is... seeing students progress, finding a sense of pride in themselves & most importantly, growing to love dance as much as we do!

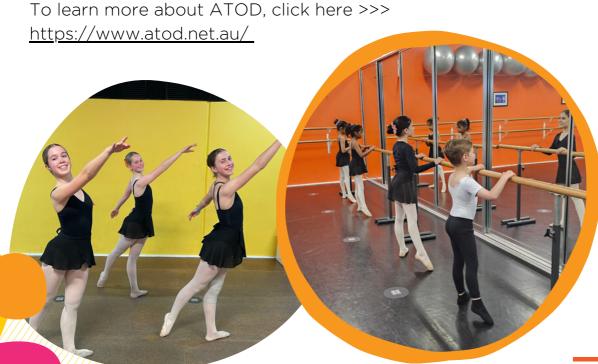
My SUPERPOWER is... making people feel welcome and encouraging students to try new things.

CLASSICAL BALLET

Classical ballet has long been considered the foundation of many dance styles. It assists in developing correct posture, weight placement, coordination, core strength and control.

Students who take part in ACADEMY Ballet classes at DSV are trained in the Australian Teachers of Dancing (ATOD) method which is recognised in dance circles throughout Australia and in many other parts of the world.

Students participating in ballet classes will also have the opportunity to sit examinations which can lead to dance teaching qualifications in later years. While not compulsory, exams present a wonderful opportunity for students to gain recognition for their hard work throughout the year and provide a wonderful learning experience for all who take part.



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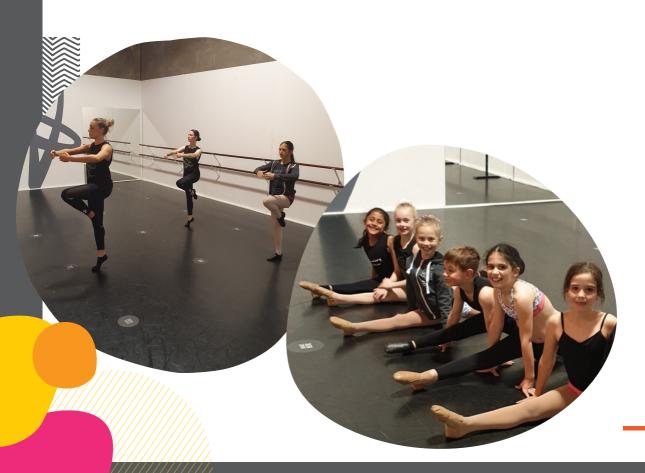
JAZZ

Jazz is a fun, energetic dance genre that combines technique with style!

Jazz dance developed alongside popular music, therefore, it continues to evolve and remain a favourite across age groups.

Different styles of Jazz include Commercial, Modern, Broadway, Funk, Pop and Theatrical.

In ACADEMY Jazz classes, students will learn how to safely kick, turn and jump and will develop further coordination, flexibility, style and expressive skills while improving their fitness levels.



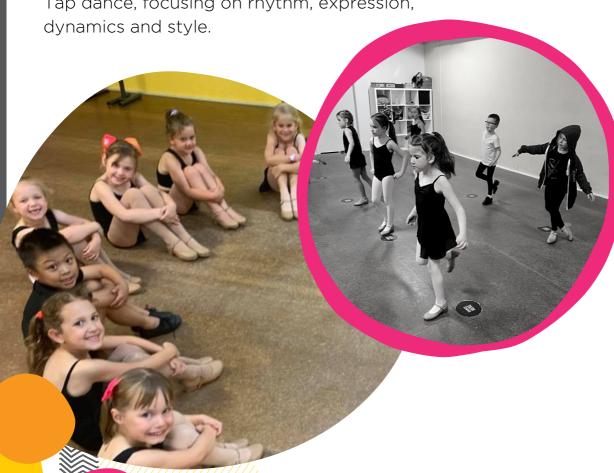
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TAP

Do you want to develop your child's musicality? This percussive style of dance is your first stop!

Tap classes will help your child to develop timing, musicality and coordination whilst using their feet as the instrument! Tap dance also helps to improve balance, coordination and cardio fitness.

In ACADEMY Tap classes, students will learn a range of tap steps which they will be able to use in endless rhythmic combinations! They will also be taught relevant music theory and improvisational skills for Tap dance, focusing on rhythm, expression,



ACROBATICS

Does your child like the idea of learning tricks?

In ACADEMY Acrobatics classes, your child will work to improve their flexibility and strength of movement which assists in developing a strong and versatile dancer.

As your child's strength and flexibility improves, they will work towards learning tricks, starting with the basics such as cartwheels and handstands all the way up to more complex acrobatic combinations and tumbling skills.



CONTEMPORARY

Contemporary is an ever-changing dance style that encourages free and expressive movement.

Classes incorporate a gentle warm-up, stretch, contemporary-based floor exercises to increase range of movement and the learning of emotive routines.

In ACADEMY Contemporary classes your child will learn different ways of expressing musicality and feeling through movement, how to safely transition from standing to floor level and how to utilise breath and control as they dance.



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HIP HOP

Hip Hop is an urban style of dance that has a strong focus on developing 'individuality'.

Common styles of Hip Hop include Popping & Locking, Break Dance, Crumping, Commercial, Lyrical and Street.

The most recognisable forms of Hip Hop are demonstrated in music video clips and in popular movies such as 'Step Up' and 'Honey'.

ACADEMY Hip Hop classes will help your child to develop their coordination, style, expression and individuality.



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CULTURE & CORE VALUES

teamwork & sportsmanship

ENTHUSIASMY & PASSION

excellence
& outstanding A
achievement
DEDICATION TO LEARNING
& CONTINUED IMPROVEMENT





FUN & **COMMUNITY**

CHARITY WEEKS

Here a DANCE STREAM VICTORIA we love supporting not-for-profit organisations whilst having FUN in the process. Each term, students come together and participate in a week filled with colour, creativity fun dress ups and hair dos all while raising awareness and for that week's chosen charity.

ANIMAL WEEK
Wildlife Victoria

GET CREATIVE WEEK

Australian Children's Music Foundation

FLOWER POWER WEEK
Starlight Children's Foundation **Davs for Girls**

HOP INTO CLASS WEEK The Royal Children's Hospital



PERFORMANCES

MID YEAR REVIEW OWN CHOREOGRAPHY END OF YEAR SHOW

We love giving students as many opportunities to perform for family and friends as we can. These relaxed and fun events are a great way for students to gain confidence on stage, showcase their improvement and hang out with their dance family outside of the studio.

MID YEAR REVIEW

Held around May/June each year, the Mid Year Review gives students a chance to showcase what they have been working on in class in the first part of the year. We love how low-key and relaxed this event is including their costumes! The only cost (apart from your tickets) is the purchase of your annual MYR T-shirt which, after wearing on stage, your child will be able to use as uniform back at the studio!

OWN CHOREOGRAPHY COMPETITION

Have you ever wanted to choreograph your own dance routine? This is your chance! We love seeing how students express themselves through dance and even more so, we love the support and encouragement that our dancers give each other during this event. Students can choose any dance style of their choice and costume the dance as they see fit. Whether you are wanting to become a choreographer/dance teacher or just want to show everyone your moves on stage, DANCE STREAM VICTORIA encourages all students to join in this fun-filled day!

END OF YEAR SHOWCASE

The DSV End Of Year Showcase has always been a fabulous way for our students to round off a fantastic year of dancing! Taking place in December each year, it is a day filled with smiles, laughter, excited nerves and so much FUN. Our teachers are always blown way with the enthusiasm our dancers show when they are up on stage. While we would love for you to be involved, participation is not compulsory and you are able to still attend classes even if you do not wish to perform on stage. Above all else, the DSV End Of Year Showcase is an event for us to show support for one another whether you're the one on stage, or in the crowd cheering everyone on!



UNIFORM

At DANCE STREAM VICTORIA we have a set uniform for students attending classes.

All components of the uniform have been carefully selected bearing safe dance principles in mind. Having a uniform establishes 'team spirit' for students attending DSV and gives them a sense of pride for their dance school. It also prevents classes becoming a fashion parade and putting pressure on parents to continually be purchasing new dance gear.

It is important that students always wear correct uniform to class as failure to do so may limit the teacher's ability to correct poor technique. Please note that students NOT dressed in correct uniform may be asked to sit out of class. In these circumstances the student will be asked to sit and observe the lesson. For new DSV students, there will be a two week grace period; allowing you sufficient time to purchase uniform items.

TEAM HOODIES

Your DSV Team hoodie will be one of the first uniform items you receive when you join our dance family! Wear it proudly to and from the studio and during warm-up at the start of your classes! To make things easier for you, your DSV hoodie will be added to your first invoice. If you need to change the size from what is on your invoice, don't worry, we can easily do that!

*Please note: DSV Team hoodies are a compulsory uniform item for all ACADEMY students.

DSV Hoodie: \$49.95

You can complete the set with some DSV Trackies! (\$40)

BALLET | PRE-POINTE | POINTE





Boys



PLEASE NOTE:

- Uniform items have product codes included for your convenience and can be purchased from any Energetiks stockist.
- Priced items can be purchased at DSV Reception or via our online store.
- Remaining uniform can be purchased externally from the stores listed below.

UNIFORM ITEMS AVAILABLE FROM:

'DANCE STREAM VICTORIA' Reception

- Lot 9, 14-17 Hogan Court, Pakenham, VIC 3810 Ph. (03) 5941 8808 https://dancestreamvictoria.com.au/store/ OPENING NIGHT SUPPLIES' (stocks Energetiks)
- Shop 2, 32 Treloar Lane, Pakenham Ph. (03) 5941 5713 https://www.openingnightsupplies.com/ ENERGETIKS'
- Westfield, Fountain Gate Shopping Centre Ph. (03) 9704 1655 https://www.energetiks.com.au/

Chadstone Shopping Centre - Ph. (03) 9563 0733 - https://www.bloch.com.au/

UNIFORM

For the following classes, in addition to the clothing items listed for Ballet, students may also wear DSV Activewear for the class styles listed below. Please note that DSV trackies are not suitable for Jazz classes but can be great for Hip Hop!

Our range of DSV Activewear can be purchased from DSV Reception or from our online store >>> https://dancestreamvictoria.com.au/store/

JAZZ | TAP | ACROBATICS | CONTEMPORARY | HIP HOP



PLEASE NOTE:

DSV Activewear is not suitable for Ballet classes.
*Only specified ballet uniform to be worn in these classes.

COMPULSORY UNIFORM ITEMS AVAILABLE FROM:

VDANCE STREAM VICTORIA' Reception

Lot 9, 14-17 Hogan Court, Pakenham, VIC 3810 - Ph. (03) 5941 8808 - https://dancestreamvictoria.com.au/store/ OPENING NIGHT SUPPLIES'

Shop 2, 32 Treloar Lane, Pakenham - Ph. (03) 5941 5713 - https://www.openingnightsupplies.com/ ENERGETIKS'

Westfield, Fountain Gate Shopping Centre - Ph. (03) 9704 1655 - https://www.energetiks.com.au/

Chadstone Shopping Centre - Ph. (03) 9563 0733 - https://www.bloch.com.au/

UNIFORM

It is important that students have correct footwear and accessories for each class in order to foster safe dance practice. Students will get A LOT of use out of these items during class each week as well as wearing them on stage for our annual performances. Please note that priced items can be purchased at the DSV Reception Desk while the remaining uniform can be purchased externally from the stores listed at the bottom of the page.

JAZZ

Girls



Footed or

convertible

(\$11.50)

Leather Jazz Shoes No laces Tan (\$49.95)

Boys



Black Leather Jazz Shoes No laces

TAP

Girls



with buckles Footed or Level 1-4: Low heel convertible Level 5+: Cuban heel (\$11.50)

Boys



Black Leather Tap Shoes With laces

ACROBATICS

Girls



Convertible
Tan Tights
(as bare feet are required for Acro)
(\$1150)

HIP HOP Girls/Boys



All Black Hi-Tops
*no labels or glitter
(You can purchase
these from many retail
shops like
Kmart or Big W)

CONTEMPORARY

Girls/Boys



Foot Thongs from Bloch (Code: S0675)

Energetiks Nude Dance Kneepads

ADDITIONAL SHOES - CONSULT REQUIRED BEFORE PURCHASE



National/Character Shoes
*These shoes are only required
for Intermediate (Gold Medal)
ATOD Ballet Exam participants.



Pointe Shoes (Conditional)

*For the safety of our students, parents MUST consult with DSV teachers before commencing ANY pointe training.
**Pointe shoes may only be purchased at the request of your DSV ballet teacher after your child has successfully passed their Pointe Assessment. (DSV will send you an email when your child is ready to attend a Pointe Assessment in the lead up to starting pointe work.)

COMPULSORY UNIFORM ITEMS AVAILABLE FROM:

'DANCE STREAM VICTORIA' Reception

Lot 9, 14-17 Hogan Court, Pakenham, VIC 3810 - Ph. (03) 5941 8808 - https://dancestreamvictoria.com.au/store/ 'OPENING NIGHT SUPPLIES'

Shop 2, 32 Treloar Lane, Pakenham - Ph. (03) 5941 5713 - $\underline{\text{https://www.openingnightsupplies.com/}} \textit{'ENERGETIKS'}$

Westfield, Fountain Gate Shopping Centre - Ph. (03) 9704 1655 - $\underline{\text{https://www.energetiks.com.au/}}'BLOCH'$

Chadstone Shopping Centre - Ph. (03) 9563 0733 - https://www.bloch.com.au/

PRICING

FEE STRUCTURE

30 Minute Group Class \$13.00

45 Minute Group Class \$15.00

60 Minute Group Class \$18.00

75 Minute Group Class \$20.00

2024 Membership *\$37.00 (Standard) or \$54 (VIP)*

Mid Year Review \$40.00 (Participation T-Shirt purchase)

Costume Hire \$35.00 per item

Additional Class Rehearsal At class rates

Showcase Media Pack \$55.00 (video footage and stage photos)

CLASS DISCOUNTS

Multi class discount - 2+ classes per student 5%

Multi Class discount - 4+ classes per student 10%

Family discount - 2+ siblings from one family 5%

*Max Discount = 15%

FEE CONDITIONS

- 1. The Membership fee is a once per year fee for all students.
- 2. Additional rehearsals for the showcase and exams will be invoiced as required.
- 3. No discounts are applied to extra rehearsals.



2024 TERM DATES

Term 1 - Monday 29th January to Thursday 28th March (9 Weeks)
Term 2 - Monday 15th April to Friday 28th June (11 Weeks)
Term 3 - Monday 15th July to Friday 20th September (10 Weeks)
Term 4 - Monday 7th October to Friday 13th December (10 Weeks)
Note: No classes will be run on public holidays.

PAYMENTS

DIRECT DEBIT

Fees are payable via weekly or fortnightly instalments through our Direct Debit provider EziDebit. When you register for classes at DSV, you will be emailed a link to set up your EziDebit account. This must be set up prior to your second week of classes (after your free trial week). Each term you will be sent a new invoice with the periodic payments confirmed in the notes section at the bottom of your invoice.

FEE POLICY

- New students will receive their first week of classes free as a free trial. The free trial week will be deducted from your invoice.
- EziDebit accounts must be set up prior to commencing the following week's classes after the free trial week.
- If your EziDebit payment fails, you will not be able to attend class until your account is up to date. We will contact you to arrange re-running your failed payment.
- Any fees charged as the result of an EziDebit payment failing is the full responsibility of the account holder, not DANCE STREAM VICTORIA.
- Fees are non-refundable for change of mind or missed classes.
- Fees are payable by the term. If you decide to withdraw part way through the term, EziDebits will continue unit! the term invoice is fully paid off.
- Fees must be paid by Direct Debit through our provider EziDebit.
- Fee charges, discounts and packages are subject to change at any time at the sole discretion of DANCE STREAM VICTORIA.
- Debt collectors will be engaged to recover unpaid fees if full payment is not made. Costs of recovery to be paid by debtor.
- All rejected direct debit payments will incur a fee from EziDebit.



DSV PATHWAYS

FROM ACADEMY TO PERFORMANCE TEAM

If your child has been doing ACADEMY classes for a while, they may be interested in taking their training to the next level in our PERFORMANCE TEAM program.



The PERFORMANCE TEAM program involves students taking accelerated classes at the studio which prepare them to compete at competitions throughout the year.

Do I need to take more than one class to be a member of the PERFORMANCE TEAM?

Yes. PERFORMANCE TEAM members take classes in all styles of dance to ensure they are getting a well-rounded training and dance education. This helps them to fast-track their learning and build their versatility as dancers.

Do I need to be available for all team performance dates?

Yes. Being a PERFORMANCE TEAM member requires you to commit to all dates given for competitions and DSV events. Generally competitions fall in June (on a weekend) and in the July and September school holidays. More information regarding this can be found in our PERFORMANCE TEAM info pack.

How do I join the DSV PERFORMANCE TEAM?

Entry to the DSV PERFORMANCE TEAM is by invitation (for current students) or by audition (for new students). Some dance experience is required.

TESTIMONIALS

Who better to ask about our classes than our wonderful ACADEMY Families? Check out what they have to say!



Christie, Anthony & daughter Kayley (2017 - 2022)

"Kayley started dancing at DSV in 2017 and loved it right from the beginning! It was a great way to give her some structure and provide her with opportunities to support her development. At DSV Kayley has developed a sense of belonging and acceptance. Her teachers have helped her with her confidence and are very understanding and supportive of her anxiety. The teachers are notably experienced working with young children and support their learning in a friendly and enjoyable way. We love being able to watch Kayley from the waiting room, and through the photos & videos shared regularly on the family communication app we can see her progress and development. DSV has an amazingly positive culture and one of the reasons we drive 40 minutes to bring Kayley to her Jazz and Tap classes." - Christie B

"The DSV teachers are fantastic and some of the best I've ever come across in my time as a dancer and dance mum.

The vibe is so fun at DSV and they give so much encouragement; I know Isabella is improving all the time with such positive help and patience. It gives me confidence in knowing students of all ages have the same positive experience throughout all the classes DSV has to offer."
Sarah H



Sarah & daughter Isabella (2018- Present)



Jacqui & daughter Amelia (2018 - 2022)

"Amelia loves dancing at DSV. She has learnt lots of amazing dance moves and tricks. All the teachers and staff are very friendly and caring. The end of year concerts are so well organised and amazing." - Jacqui M

FAQS



Visit www.dancestreamvictoria.com.au to enrol and claim your FREE Trial Week!

DOES DSV OFFER FREE TRIAL CLASSES?

Yes! All students new to DSV get the opportunity to trial classes for ONE WEEK! This is a great opportunity for families to experience all that DSV has to offer before committing to the styles you feel the most comfortable in. We also invite you to sit in on the trial classes if you wish as it can sometimes help students to settle in if they are feeling anxious but we will leave this up to you. During your first week, we will touch base with you to ensure everything is okay, and that the classes are the correct level for where you are at.

CAN PARENTS WATCH CLASSES?

We warmly invite parents into our studio to watch their child's classes during their free trial week so you can see what we are all about! After your free trial week, classes are closed to spectators to minimise distraction and maximise concentration from students. However, each studio is fitted with a live stream camera to allow parents to view their child's class on the screen in the waiting area. We also have viewing windows in our upstairs studio.

DOES DSV OFFER STUDENTS THE OPPORTUNITY TO PARTICIPATE IN EXAMS?

Yes. DANCE STREAM VICTORIA believes teaching correct technique in the safe environment of the studio to be of great importance. Participating in ballet exams provides students with the opportunity to set and achieve goals by putting all their hard work on display in the exam room. Students receive very constructive and honest feedback from the examiner. With this, DSV also receives feedback on how we are performing as a studio. All exams are assessed through the Australian Teachers of Dancing (ATOD) and are held at the studio over a weekend towards the end of Term 3.

CAN I PAY FOR CLASSES WEEK BY WEEK AT RECEPTION?

No. At DANCE STREAM VICTORIA, our classes are payable by the term. We do not offer casual classes. For further information on fees, please refer back to the "Pricing & Payments" pages.

WHY DO I HAVE TO PURCHASE A UNIFORM?

DSV strongly believes that dressing appropriately for class is such an important part of providing safe and consistent dance training. Correct uniform for each class helps students to feel a sense of unity with their peers and allows us to maintain a team mentality within the studio. Similarly to school, the habit of getting dressed into their dance uniform helps students to develop a good routine and also mentally prepares them for a fun night of dancing! We find that students take pride and responsibility in their appearance and the uniformity help removes the need to continue purchasing new gear to keep up with trends.

FAQS



As safe dance practice is our top priority, all students on the pathway to progressing to pointe must go through a series of evaluations through a physiotherapist recommended by DSV. Students selected for pointe assessments will be notified by the Studio Director by email. Students need to be assessed for their physical strength and readiness, level of technique, years of ballet experience and age before progressing to pointe.

DOES DANCE STREAM VICTORIA HAVE PERFORMANCE OPPORTUNITIES?

Each year, all ACADEMY students get the opportunity to perform live on stage! Our Mid Year Review and End Of Year Showcase are two fun opportunities our students get to display all of their hard work for their family and friends to enjoy. This is what dance is all about, performing in front of an enthusiastic audience!

WHEN ARE THE SHOWCASES/PERFORMANCE DATES?

Mid Year Review: Mid-late Term 2 (May/June)

Own Choreography Competition: Generally early Term 4 (October) and held every couple of years

End of Year Showcase: At the conclusion of Term 4 (December)

Detailed correspondence is sent out to families via email closer in the lead up to these events and via our weekly Monday Memo that is emailed out to all DSV families.

WHAT ARE THE COSTS OF PARTICIPATING IS DSV PERFORMANCES?

There are some additional fees that are charged to participate in our live events; however, we keep these as affordable as possible for families while providing great value. For the End of Year Showcase, there is Costume Hire (\$35 per item) and a Media Package (Video and Photos \$55 per family). For the Mid Year Review there is the purchase of MYR Tshirt (\$40) which is worn during the show and can be used as a uniform item afterwards. For the Own Choreography Competition there is a small entry fee to perform (usually around \$10-\$15). Tickets to all these events can be purchased online in the lead up to each event.

WHY DO I HAVE TO PAY A COSTUME HIRE FEE?

Including a costume hire fee for our annual Showcases allows DSV to relieve parents of the responsibility of purchasing and making their own costumes; which can end up costing hundreds of dollars thus saving families lots of time, money and stress! As we prepare for the showcase, students will try on costumes during class to ensure the correct sizing and once the show is over, parents will be able to simply return their costume bags to the studio during the designated drop off dates.

HOW DO I JOIN THE DSV PERFORMANCE TEAM?

Invitations for the DSV PERFORMANCE TEAM (Troupes/Ballet Extension Program/Solos/Duos/Trios) are emailed out at the end of each year in preparation for the next competition season. Students and parents are expected to be highly dedicated and must maintain excellent attendance to achieve the required level of technique. Places are limited.



ENROLMENT

- All new students will receive a free trial week of classes.
- DANCE STREAM VICTORIA staff will determine the appropriate classes for students based on age and dance ability.
- There will be a \$37 enrolment fee (per student) prior to the commencement of classes each year. This is the standard enrolment package and includes your PROCARE CONNECT subscription. We will offer other value packed enrolment packages from time to time.
- Class sizes are strictly limited. If a class is full, additional students will be placed on a waiting list until a position becomes available or an extra class is added to the existing timetable.
- DANCE STREAM VICTORIA reserves the right to change teachers or timetabling when necessary at any time throughout the year.

ATTENDANCE

- DANCE STREAM VICTORIA must be notified in advance by phone or email if a student is going to be absent from class.
- Students are expected to attend their classes weekly and to arrive 5 minutes prior to the commencement of their lessons.
- Students enrolled in competition troupe classes may be taken out of routines if attendance in their enrolled classes is deemed unsatisfactory by DANCE STREAM VICTORIA staff. Fees will not be refunded.
- Students who miss 2 or more classes in Term 4 may be removed from part of or all of a showcase item.

FEES

- New students will receive their first week of classes free as a free trial. The free trial week will be deducted from your invoice.
- EziDebit accounts must be set up prior to commencing the following week's classes after the free trial week.
- If your EziDebit payment fails, you will not be able to attend class until your account is up to date. We will contact you to arrange re-running your failed payment.
- Any fees charged as the result of an EziDebit payment failing is the full responsibility of the account holder, not DANCE STREAM VICTORIA.
- Fees are non-refundable for change of mind or missed classes.
- Fees are payable by the term. If you decide to withdraw part way through the term, EziDebits will continue unit! the term invoice is fully paid off.
- Fees must be paid by Direct Debit through our provider EziDebit.
- Fee charges, discounts and packages are subject to change at any time at the sole discretion of DANCE STREAM VICTORIA.
- Debt collectors will be engaged to recover unpaid fees if full payment is not made. Costs of recovery to be paid by debtor.
- All rejected direct debit payments will incur a fee from EziDebit.



CORRESPONDENCE

- All correspondence shall be forwarded to info@dancestreamvictoria.com.au
- Parents and students are not permitted to contact DANCE STREAM VICTORIA staff via personal phone, email or social networking avenues. All communication must be made through the studio email, phone number or studio Facebook or Instagram accounts.
- DANCE STREAM VICTORIA will post updates on its website, social media pages and Facebook Members' group.
- A Monday Memo will be emailed each week to update you on things going on at the studio.
- It is the sole responsibility of parents and/or students to keep up to date with important information relating to DANCE STREAM VICTORIA.

PRIVACY

- Parents/students must not video or take photos of DANCE STREAM VICTORIA classes.
- Video footage relating to DANCE STREAM VICTORIA (i.e. classwork/showcases/eisteddfods) must not be posted online without permission from the Director.
- DANCE STREAM VICTORIA may use videos or photographs of students to promote itself through its website, social media pages, flyers and any other business advertising. It is the responsibility of the parent/guardian to alert DANCE STREAM VICTORIA if you wish for no images of your child to be used for advertising purposes.
- Information is stored securely in paper or electronic form and is accessible only by authorised personnel.
- When you purchase or hire a product or service with DANCE STREAM VICTORIA, the
 information we may collect from you includes your name, address, phone numbers, email
 addresses, medical information and perhaps credit card or bank details. It may also include
 details of the products and services we provide to you as well as the status of your
 enrolment. We only collect information directly from our students or their parent/guardian
 primarily for the purpose of providing services and products to you and to administer and
 manage invoicing and debt collection.
- We may occasionally use your information to promote and market to you information which we consider may be of interest to you unless you contact us and tell us not to do so.
- We will never sell or pass on any of your information to third parties unless required by government authorities or in the event of debt recovery. Any information passed on will be done so with appropriate privacy and confidentiality protection.

PERFORMANCES

- Choreography, costuming and studio policies remain the intellectual property of DANCE STREAM VICTORIA and may not be reproduced or sold by any students, parents or staff without permission of the Director.
- Only enrolled private lesson students are permitted to enter and perform at solo competitions and it must be with the permission of DANCE STREAM VICTORIA.
- A \$35 hire fee will be charged per costume for students participating in the Showcase.

 *(1 routine = 1 costume hire charge)
- Costumes <u>must</u> be hand washed after use and returned, in good condition, to DANCE STREAM VICTORIA after any given performance. If a costume is lost or damaged, the cost associated with replacing it will be passed on to the hirer.
- Students participating in competition troupes or other performances (apart from the Showcase) will be charged a troupe levy each term.



UNIFORM

- Uniform is compulsory for students attending classes at DANCE STREAM VICTORIA.
- Correct uniform must be worn to all classes.
- In the event that a student does not wear correct uniform to class, they may be asked to sit and observe the lesson.

VENUE

- DANCE STREAM VICTORIA will not be held responsible for children outside the studio premises. (This includes in the car park, or anywhere outside the building).
- Parents are expected to park their vehicle and then walk their child into the DANCE STREAM VICTORIA studio. Parents are also expected to pick up their children from inside the building and walk them out to their vehicle.
- Smoking is not permitted on the premises. This includes within 10m of the building.
- No classes (including private lessons) are to be disturbed unless it is an emergency. Parents are not to approach teachers or students during class times and if messages or food/drink/medication needs to be passed on to a student, it must be done through DANCE STREAM VICTORIA Reception. All parents must wait in the waiting areas or outside of the studios until classes have been dismissed.
- DANCE STREAM VICTORIA takes no responsibility for any stolen or misplaced property on the studio premises and we encourage our families to avoid bringing valuable items into the studio where possible.

MEDICAL

- The student hereby represents that they are physically fit to receive and participate in dance lessons and performances.
- It is the parent/student's responsibility to inform DANCE STREAM VICTORIA of any prior injuries or illnesses.
- In the event of an injury, DANCE STREAM VICTORIA may administer first aid. If an ambulance is called or other medical services are deemed necessary, the parent/student will incur the costs in full.

SAFETY

- With the safety of our families a number one priority, DANCE STREAM VICTORIA is very serious about upholding Child Protection laws and policies within the studio as well as at public performances and in the online arena (website and social media).
- All staff and teachers have undergone Working with Children Checks allowing them to work with children.
- The directors and staff at DANCE STREAM VICTORIA are educated in the negative impact of
 inappropriate music and costume selection when it comes to performing dance routines and
 are wholeheartedly committed to ensuring children in all our dance routines are not
 subjected to any inappropriate songs or costuming.



COVID-19:

- All DANCE STREAM VICTORIA students, parents or guardians will be required to sign a Covid-19 Waiver upon enrolment.
- In the event that DSV can not operate at the studio due to a Covid-19 related lockdown or temporary closure, classes will be held via DSV ONLINE. Credits and/or refunds will not be given in this instance.
- All DANCE STREAM VICTORIA students, parents, guardians and families must comply with any state government directives in relation to Covid-19.

CONDUCT:

- Students, parents, guardians and families are expected to respect one another and to show courtesy and politeness to staff of DANCE STREAM VICTORIA and fellow parents and students at all times.
- Students and parents are representatives of DANCE STREAM VICTORIA and are therefore expected to behave in a positive manner at concerts, eisteddfods, competitions, public events and also social media and online through written communication such as email.
- All students and parents are expected to discuss any issue they may have with the DSV Director in private. Gossip and venting to other parents, staff or students will not be tolerated. This includes inappropriate emails sent to DANCE STREAM VICTORIA and/or eisteddfod staff/committees.
- Artistic decisions made by staff of DANCE STREAM VICTORIA are not to be questioned by parents or students. This includes, but is not limited to: questioning audition results, spacings of students in routines, choreography, costume, music choices, when a new routine will be taught, etc.
- Students, parents, guardians and families who do not comply with the Terms & Conditions outlined in this document may lose their position in the Troupes, Solos, Duos, Trios, BEP OR have their enrolment cancelled. This is at the sole discretion of DANCE STREAM VICTORIA.
- As the legal parent or guardian, you agree to release and hold harmless, DANCE STREAM VICTORIA, its owners, staff and operators from any liability, claims, demands and causes of action whatsoever, arising out of or related to any loss, damage or injury, including death, that may be sustained by the participant and/or the undersigned, while in or upon the premises or any premises under the control and supervision of DANCE STREAM VICTORIA, its owners, staff and operators or en route to or from any said premises.

IT STARTS HERE



SEE YOU SOON!













Thank you for expressing your interest in DANCE STREAM VICTORIA'S ACADEMY classes!

We hope this Information Pack has answered your questions about our dance family. If you would like to discuss anything further, or hear about other classes DSV has to offer, please don't hesitate to reach out to us!

CONTACT US

p: 5941 8808

e: info@dancestreamvictoria.com.au

w: dancestreamvictoria.com.au

a: Lot 9, 14-17 Hogan Court, Pakenham, VIC 3810

Our Opening hours are:

MON - TUES: 9:30am - 1:15pm WED - THURS: 9:30am - 12:30pm MON - FRI: 4:00pm - 8:00pm

SAT: 9:00am - 12:00pm

ACA



LET'S DANCE!

-IT STARTS HERE-